

Known Issues for Noxturnal 7.2.1

Issue date: October 23rd, 2025

Software Versions under Scope: Noxturnal 7.2.1.40886

New issues as reported on October 23rd, 2025

CB ID: 334744 Single click scoring not working for certain languages

An unhandled exception is thrown when trying to use single click scoring with Noxturnal set to the following languages: Chinese, Czech, Danish, Dutch, Finnish, Italian, Japanese, Norwegian, Polish, Portuguese, Swedish, and Spanish.

Workaround:

1. Open Noxturnal in admin mode in the language of interest
2. Go to settings
3. Go to event types
4. Select bruxism-phasic event type
5. Go to single click locations
6. Toggle the bruxism option either on or off
7. Click ok
8. Click ok on the settings page

Earliest Version: Noxturnal 7.2.0.40504

Known Issues reported for earlier versions of Noxturnal that still apply to Noxturnal 7.2.1

CB ID: 228942 Signals Disappear – ECG filter Issues for Online studies

For some time the ExG signals disappear during online recording with A1s if ECG filter is used. The ECG filter does not handle well to be applied during the running of online studies but works well when applied when the study is stopped.

Workaround: None

Earliest Version: Noxturnal 6.2.2.31544

CB ID: 209397 Issues with Calculator function

When opening a customized report template in Microsoft Word to make some adjustments, the formulas are overridden and become blank when generated in Noxturnal.

Workaround: Edit report inside Noxturnal

Earliest Version: Noxturnal 6.0.0.28122

CB ID: 206328 Video cannot be redocked to top pane and if closed video acquisition stops

In some cases the video window cannot be redocked to the view pane. Reopening in the top pane will not restart the video.

Workaround: A complete stop and resume of the study is required.

Earliest Version: Noxturnal 6.2.1.31094

CB ID: 187526 Enabling "Copy recording locally before opening" with a recording open causes user to lose data.

If the user enables the settings "Copy recording locally before opening" with an open recording will cause the user to lose the recording. The recording is deleted when the workspace is closed.

Workaround: None

Earliest Version: Noxturnal 6.0.0.28122

CB ID: 175854 – The snore detector discards the inhalation overlap test

The test for inhalation overlap does not work for a recording with no breaths.

Workaround: None

Earliest Version: 6.0.2.29027

CB ID: 18561 - Video Profile is missing from the Device properties.

Video Profile is missing from the Device properties. After the study has started there is no way to see what video profile was selected.

Workaround: No

Earliest Version - 5.1.0.19071

CB ID: 18473 – Label for Auxiliary Sensor changes if created in admin mode

When an auxiliary sensor with some Label and signal type is created in admin mode and the sensor added to a C1 Device Profile and online recording opened, the Label name has been corrupted so the signal type has been added in front of the label. Other case is that the signal type is also changed taking the Signal label and adding the end of the signal type causing problems when using the report systems.

There is no workaround for this issue.

Earliest Version - 5.1.1.19824

CB ID: 18505 - New sensor does not save in device profile (Noxturnal)

When a device profile is changed to use a changed sensor a recording will not use the newly changed sensor until the recording type is opened and saved.

Workaround: Edit recording type after changing a device profile.

Earliest Version - 5.0.0.17035

CB ID: 18507 - Landscape/portrait setup in word is not imported correctly from .docx

When importing a Word docx file into a report the landscape/portrait orientation change is sometimes skipped when the page orientation is mixed.

Workaround: Manually change orientation of the pages that are imported incorrectly. Or save Word document in doc format before importing.

Earliest Version - 5.0.0.17035

CB ID: 18519 - Modifying password during online recording

When the password on Nox C1 is changed via the Noxturnal App while recording online, Noxturnal cannot stop the recording

Workaround: Don't change password of Nox C1 via the Noxturnal App while recording. If the password was changed: Kill Noxturnal through Task Manager. Reopen Noxturnal and open the recording that was being recorded. If further recording is necessary then resume the recording.

Earliest Version - 5.0.0.17035

CB ID: 18522 - Title text overlap with large fonts (125%)

When running Noxturnal with Large Fonts (125%) and configuring an Nox A1 ambulatory recording the title text in the wizard overlaps with the first step.

Workaround: Run Noxturnal with normal text size (no zoom).

Earliest Version - 5.0.0.17035

CB ID: 18530 – Event Group – Not all event types are displayed on the trace

Not all event types are shown in the event group trace

Workaround: No

Earliest Version - 5.0.0.17035